

BUTTA BOMMA COLLECTIONS

HANDLOOM HERITAGE • MODERN COUTURE

Effective Date: September 2026 | Verified Document

FREQUENTLY ASKED QUESTIONS (FAQS)

Q1: Are all your sarees authentic handloom silk?

A: Yes! Every saree and lehenga is hand-woven by master weavers in India using authentic silk and genuine gold/silver-plated zari.

Q2: How do I select my size or get custom stitching?

A: You can select your standard size from the product dropdown, or choose "Custom Fit". You can also leave your measurements in the notes or message us on WhatsApp (+91 73828 91980) for one-on-one styling.

Q3: How does Cash On Delivery (COD) work?

A: Select COD during checkout. Our boutique manager will confirm your address on WhatsApp. A nominal advance booking token is paid via UPI to secure dispatch, and the remaining balance is paid at your doorstep.

Q4: What are the wash & care instructions for pure silk?

A: We strongly recommend professional dry cleaning for all pure silk sarees, zardozi lehengas, and tissue fabrics. Store folded in breathable cotton muslin cloth.

Disclaimer: This policy document is issued for Butta Bomma Collections. Commercial operations should be formally reviewed by a qualified Indian legal counsel in accordance with the Consumer Protection Act and Information Technology Rules.