

BUTTA BOMMA COLLECTIONS

HANDLOOM HERITAGE • MODERN COUTURE

Effective Date: September 2026 | Verified Document

RETURN, EXCHANGE & REFUND POLICY

1. 7-Day Exchange & Return Window

We take pride in our heirloom craftsmanship. If you receive a damaged, defective, or incorrect piece, you may request an exchange or return within 7 calendar days of delivery.

2. Eligibility Conditions

The piece must be unworn, unwashed, with all original tags, authenticity seals, and luxury packaging intact. An unboxing video recorded at the time of opening the parcel is required to process claims for transit damages.

3. Custom Tailored Outfits

Pieces custom-stitched to personalized client body measurements are eligible for complimentary size alterations rather than direct returns.

4. Refund Processing

Once the returned piece passes quality inspection at our atelier, refunds are processed directly to your original payment method or bank UPI within 3 to 5 business days.

Disclaimer: This policy document is issued for Butta Bomma Collections. Commercial operations should be formally reviewed by a qualified Indian legal counsel in accordance with the Consumer Protection Act and Information Technology Rules.